

## BOARD ON AGING AND LONG-TERM CARE

### GOVERNOR'S BUDGET RECOMMENDATIONS

Source of Funds	FY03 Adjusted Base	FY04 Recommended	% Change Over FY03	FY05 Recommended	% Change Over FY04
GPR	781,500	785,900	0.6	785,900	0.0
PR-S	816,400	855,800	4.8	851,400	-0.5
<b>TOTAL</b>	<b>1,597,900</b>	<b>1,641,700</b>	<b>2.7</b>	<b>1,637,300</b>	<b>-0.3</b>

### FULL-TIME EQUIVALENT POSITION SUMMARY

Source of Funds	FY03 Adjusted Base	FY04 Recommended	FTE Change From FY03	FY05 Recommended	FTE Change From FY04
GPR	13.33	12.53	-0.80	12.53	0.00
PR-S	11.85	10.47	-1.38	10.47	0.00
<b>TOTAL</b>	<b>25.18</b>	<b>23.00</b>	<b>-2.18</b>	<b>23.00</b>	<b>0.00</b>

### AGENCY DESCRIPTION

The board was created by Chapter 20, Laws of 1981. The board has seven members appointed by the Governor and confirmed by the Senate. The board has the following responsibilities: reports annually to the Governor and Legislature regarding the state's activities relating to long-term care for the aging and disabled; monitors federal, state and local laws and regulations that relate to long-term care facilities, and initiates legislation to correct inadequacies in these laws; investigates, through its ombudsman program, complaints of improper treatment of aged and disabled persons receiving long-term care and serves as mediator or advocate to resolve problems; promotes public education to improve long-term care for the aged and disabled; and provides information to consumers regarding insurance policies available to supplement federal Medicare insurance coverage, including long-term care insurance.

### MISSION

The mission of the board is to advocate for the interests of the state's citizens in need of long-term care. In pursuit of this mission, the board promotes a coordinated and comprehensive long-term care system. The board serves the individual; monitors the development, implementation and outcome of long-term care policy; makes recommendations to the Governor, the Legislature and the Wisconsin Congressional Delegation; stimulates public interest; and provides education regarding universal issues affecting long-term care.

## PROGRAMS, GOALS, OBJECTIVES AND ACTIVITIES

### Program 1: Identification of the Needs of the Aged and Disabled

Goal: Improve the quality of life for nursing home residents.

Objective/Activity: Residents and their family members often report a fear of retaliation if they report problems or attempt to assert their rights. Development of "family councils" are a proven tool for energizing and providing a sense of well-being for residents and their families. Less than 25 percent of the state's nursing facilities have family councils and many of them function poorly. The board intends to expand its Volunteer Ombudsman Program and target specific facilities to develop effective family councils.

October 1, 2002, funding was not available to advance this objective. The board remains hopeful it will secure funding by July 2003 to see improvement in this objective.

Goal: Improve public knowledge of consumer issues related to supplemental insurance.

Objective/Activity: While the board's Medigap Helpline has proven to be an extremely effective program to counsel individuals regarding their insurance needs and options, more needs to be done to reach a much larger audience with similar needs, but who fail to call the program. The board will finalize its Web site to include up-to-date information on insurance for older people and develop appropriate links to Web sites of the insurance commissioner and to the federal Health Care Finance Authority. Press releases of pertinent information will also be developed.

Greater outreach via the media will be used to advance this goal.

## PERFORMANCE MEASURES

### HISTORICAL DATA

Prog. No.	Performance Measure	Actual 2000
1.	Percent of nursing facilities with family councils.	Less than 25%
1.	Number of hits on the board Web site.	0

Note: Based on fiscal year.

### 2001 AND 2002 GOALS AND ACTUALS

Prog. No.	Performance Measure	Goal 2001	Actual 2001	Goal 2002	Actual 2002
1.	Percent of nursing facilities with family councils.	25%	Less than 25%	30%	Less than 25%
1.	Number of hits on the board Web site.	500	600	1,200	5,500

Note: Based on fiscal year.

## 2003, 2004 AND 2005 GOALS

Prog. No.	Performance Measure	Goal 2003	Goal 2004	Goal 2005
1.	Percent of nursing facilities with family councils.	35%	25%	30%
1.	Number of hits on the board Web site.	3,000	10,000	15,000

Note: Based on fiscal year.

## **BOARD ON AGING AND LONG-TERM CARE**

### **GOVERNOR'S BUDGET RECOMMENDATIONS**

#### **RECOMMENDATIONS**

1. Budget Efficiency Measures
2. Attorney Consolidation Initiative
3. Medigap Insurance Specialist
4. Postage Cost Increase
5. Technical Changes
6. Standard Budget Adjustments

#### **ITEMS NOT APPROVED**

7. Ombudsman Supervisor Position

**Table 1**  
**Department Budget Summary by Funding Source (in thousands of dollars)**

	ACTUAL FY02	ADJUSTED BASE FY03	AGENCY REQUEST		GOVERNOR'S RECOMMENDATION	
			FY04	FY05	FY04	FY05
GENERAL PURPOSE REVENUE	\$783.5	\$781.5	\$823.1	\$823.1	\$785.9	\$785.9
State Operations	783.5	781.5	823.1	823.1	785.9	785.9
PROGRAM REVENUE (2)	1,057.1	816.4	932.0	943.2	855.8	851.4
State Operations	1,057.1	816.4	932.0	943.2	855.8	851.4
TOTALS-ANNUAL	1,840.6	1,597.9	1,755.1	1,766.3	1,641.7	1,637.3
State Operations	1,840.6	1,597.9	1,755.1	1,766.3	1,641.7	1,637.3

(2) Includes Program Revenue-Service and Program Revenue-Other

**Table 2**  
**Department Position Summary by Funding Source (in FTE positions) (4)**

	ADJUSTED BASE FY03	AGENCY REQUEST		GOVERNOR'S RECOMMENDATION	
		FY04	FY05	FY04	FY05
GENERAL PURPOSE REVENUE	13.33	13.33	13.33	12.53	12.53
PROGRAM REVENUE (2)	11.85	13.85	13.85	10.47	10.47
TOTALS-ANNUAL	25.18	27.18	27.18	23.00	23.00

(2) Includes Program Revenue-Service and Program Revenue-Other

(4) All positions are State Operations unless otherwise specified

**Table 3**  
**Department Budget Summary by Program (in thousands of dollars)**

	ACTUAL FY02	ADJUSTED BASE FY03	AGENCY REQUEST		GOVERNOR'S RECOMMENDATION	
			FY04	FY05	FY04	FY05
1. Identification of the needs of the aged and disabled	\$1,840.6	\$1,597.9	\$1,755.1	\$1,766.3	\$1,641.7	\$1,637.3
TOTALS	1,840.6	1,597.9	1,755.1	1,766.3	1,641.7	1,637.3

**Table 4**  
**Department Position Summary by Program (in FTE positions) (4)**

	ADJUSTED BASE FY03	AGENCY REQUEST		GOVERNOR'S RECOMMENDATION	
		FY04	FY05	FY04	FY05
1. Identification of the needs of the aged and disabled	25.18	27.18	27.18	23.00	23.00
TOTALS	25.18	27.18	27.18	23.00	23.00

(4) All positions are State Operations unless otherwise specified

**1. Budget Efficiency Measures**

Source of Funds	Agency Request				Governor's Recommendation			
	FY04		FY05		FY04		FY05	
	Dollars	Positions	Dollars	Positions	Dollars	Positions	Dollars	Positions
GPR	0	0.00	0	0.00	-37,200	-0.80	-37,200	-0.80
PR-S	0	0.00	0	0.00	-9,300	-0.20	-9,300	-0.20
TOTAL	0	0.00	0	0.00	-46,500	-1.00	-46,500	-1.00

The Governor recommends reducing expenditure and position authority in the board's state operations appropriations in the amounts shown to create additional operating efficiencies and balance the budget by: (a) eliminating an ombudsman services specialist position.

**2. Attorney Consolidation Initiative**

Source of Funds	Agency Request				Governor's Recommendation			
	FY04		FY05		FY04		FY05	
	Dollars	Positions	Dollars	Positions	Dollars	Positions	Dollars	Positions
PR-S	0	0.00	0	0.00	-13,300	-1.00	-17,700	-1.00
TOTAL	0	0.00	0	0.00	-13,300	-1.00	-17,700	-1.00

The Governor recommends improving the provision of state legal services by consolidating attorneys under the secretary of the Department of Administration. The Department of Administration secretary will determine the assignment of attorneys to individual agencies. The initiative results in the reduction of expenditure and position authority within the department. Savings related to the position reduction will remain in the department's budget to purchase legal services from the Department of Administration. See Department of Administration, Item #10.

**3. Medigap Insurance Specialist**

Source of Funds	Agency Request				Governor's Recommendation			
	FY04		FY05		FY04		FY05	
	Dollars	Positions	Dollars	Positions	Dollars	Positions	Dollars	Positions
PR-S	52,000	1.00	52,000	1.00	52,000	1.00	52,000	1.00
TOTAL	52,000	1.00	52,000	1.00	52,000	1.00	52,000	1.00

The Governor recommends converting a 1.0 FTE project position responsible for Medigap Helpline call intake and assessment to permanent status.

**4. Postage Cost Increase**

Source of Funds	Agency Request				Governor's Recommendation			
	FY04		FY05		FY04		FY05	
	Dollars	Positions	Dollars	Positions	Dollars	Positions	Dollars	Positions
PR-S	0	0.00	0	0.00	1,400	0.00	1,400	0.00
TOTAL	0	0.00	0	0.00	1,400	0.00	1,400	0.00

The Governor recommends providing additional funding for postage costs that are rising as a result of higher postal rates and increased demand for department mailings. The increase is funded with assessment revenue from the Office of the Commissioner of Insurance. See Office of the Commissioner of Insurance, Item #11.

**5. Technical Changes**

Source of Funds	Agency Request				Governor's Recommendation			
	FY04		FY05		FY04		FY05	
	Dollars	Positions	Dollars	Positions	Dollars	Positions	Dollars	Positions
PR-S	0	0.00	0	0.00	0	-1.18	0	-1.18
TOTAL	0	0.00	0	0.00	0	-1.18	0	-1.18

The Governor recommends deleting excess position authority, due to an inconsistency between budget and personnel systems.

**6. Standard Budget Adjustments**

Source of Funds	Agency Request				Governor's Recommendation			
	FY04		FY05		FY04		FY05	
	Dollars	Positions	Dollars	Positions	Dollars	Positions	Dollars	Positions
GPR	41,600	0.00	41,600	0.00	41,600	0.00	41,600	0.00
PR-S	10,000	0.00	10,000	0.00	8,600	0.00	8,600	0.00
TOTAL	51,600	0.00	51,600	0.00	50,200	0.00	50,200	0.00

The Governor recommends adjusting the board's base budget for: (a) removal of noncontinuing elements from the base (-\$800 in each year); (b) full funding of position salaries and fringe benefits (\$51,000 in each year); and (c) removal of funding for postage cost increases (\$-1,400 in each year).

**ITEMS NOT APPROVED**

The following requests are not included in the Governor's budget recommendations for the Board on Aging and Long-Term Care.

Decision Item	Source of Funds	FY04		FY05	
		Dollars	Positions	Dollars	Positions
7. Ombudsman Supervisor Position	PR-S	53,600	1.00	64,800	1.00
TOTAL OF ITEMS NOT APPROVED	PR-S	53,600	1.00	64,800	1.00